

Website Terms of Use

Last Updated September 21 2026

These Website Terms of Use ("Terms") are a single, integrated agreement governing access to the Park Pass International website and related online services, purchases of goods and services, travel-related transactions, marketing communications, and the collection and use of personal information. Part Four contains our Privacy Notice and California Notice at Collection, and Part Five contains our Children's Privacy Notice.

PLEASE READ THESE TERMS CAREFULLY. THEY INCLUDE DISCLAIMERS, LIMITATIONS OF LIABILITY, AND A BINDING INDIVIDUAL ARBITRATION AGREEMENT AND CLASS ACTION WAIVER THAT AFFECT YOUR LEGAL RIGHTS.

Part One General Website Terms

1 Acceptance of the Terms

These terms are entered into by and between you and Park Pass Travel LLC ("Park Pass," "Company," "we," "us," or "our"). These Terms govern your access to and use of parkpasstravel.com and any related websites, pages, features, content, applications, communications, and services that link to these Terms (collectively, the "Website"), whether you access the Website as a guest or registered user.

By accessing or using the Website, creating an account, clicking to accept these Terms, signing up for marketing communications, or placing an order or booking, you acknowledge that you have read and agree to be bound by these Terms. If you do not agree, do not use the Website.

2 Eligibility and Authority

You must be at least 18 years old and legally capable of forming a binding contract to create an account, place an order, make a travel booking, or otherwise enter into a transaction through the Website. If you use the Website or place an order on behalf of an organization or another person, you represent that you have authority to bind that organization or person. Parents and legal guardians may use the Website and make purchases or travel arrangements for their minor children. See Part Five for information concerning children under age 13.

3 Changes to These Terms and the Website

We may revise these Terms from time to time by posting an updated version and changing the Last Updated date. Changes apply prospectively when posted, except where applicable law requires additional notice or consent. Your continued use of the Website after an updated version is posted constitutes acceptance of the updated Terms. We may withdraw, modify, suspend, or discontinue any part of the Website at any time, subject to our obligations for accepted orders and applicable law.

4 Accounts and Security

You must provide accurate, current, and complete information and keep it updated. Account credentials are personal and confidential. You may not permit another person to use your account, and you must promptly notify us of suspected unauthorized access or use. You are responsible for activity occurring through your account to the extent permitted by law. We may disable or suspend an account if we reasonably believe these Terms have been violated, the account creates a security risk, or suspension is otherwise necessary to protect the Website, users, or Company.

5 Intellectual Property Rights

The Website and its contents, features, and functionality, including software, text, displays, images, illustrations, photographs, video, audio, books, guides, maps, databases, designs, selection, arrangement, and other materials, are owned by Company, its licensors, or other providers and are protected by United States and international intellectual property and proprietary rights laws.

Subject to these Terms, Company grants you a limited, personal, non-exclusive, non-transferable, revocable license to access and use the Website for lawful, non-commercial purposes and to use purchased digital content only as expressly stated at the time of purchase. Except as expressly permitted, you may not reproduce, distribute, modify, create derivative works from, publicly display, publicly perform, republish, download, store, transmit, scrape, sell, sublicense, or commercially exploit any Website material.

- Your device may temporarily store materials incidental to accessing and viewing the Website.
- Your browser may store automatically cached files for display purposes.
- You may print or download one copy of a reasonable number of Website pages for personal, non-commercial use, provided you do not remove proprietary notices.
- You may use sharing features only as Company makes them available and only for their intended purpose.

Any unauthorized use terminates the license granted by these Terms. At Company's request, you must return or destroy unauthorized copies. No ownership right is transferred, and all rights not expressly granted are reserved.

6 Trademarks

PARK PASS, PARK PASS INTERNATIONAL, the Park Pass names and logos, and all related product names, service names, designs, slogans, and trade dress are trademarks of Company, its affiliates, and/or licensors. You may not use them without prior written permission. Other names and marks displayed on the Website belong to their respective owners. References to third-party destinations, attractions, theme parks, resorts, travel providers, or entertainment properties do not imply sponsorship, affiliation, or endorsement unless expressly stated.

7 Prohibited Uses

You may use the Website only for lawful purposes and in accordance with these Terms. You may not:

- violate any applicable law or regulation, including laws governing privacy, intellectual property, export controls, consumer protection, or communications;
- exploit or harm minors, solicit personal information from a child, or expose a child to inappropriate content;
- impersonate Company, a Company representative, another user, or any other person or entity;
- send unauthorized advertising, junk mail, chain letters, spam, or similar solicitations;
- use any robot, spider, scraper, crawler, artificial intelligence system, automated process, or manual process to monitor, copy, extract, train on, or commercially exploit Website content without our written consent;
- circumvent security or access controls; gain unauthorized access to the Website, accounts, servers, computers, or databases; or test vulnerabilities without authorization;
- introduce malware or other harmful material; launch a denial-of-service attack; or otherwise interfere with the proper operation of the Website;
- use the Website in a manner that could disable, overburden, damage, or impair it or interfere with another person's use; or
- engage in conduct that restricts or inhibits use of the Website, harms Company or any user, or exposes either to liability.

8 User Contributions

If the Website permits reviews, comments, photographs, messages, profile content, or other submissions (collectively, "User Contributions"), your User Contributions are treated as non-confidential unless a feature expressly states otherwise. You retain ownership of your User Contributions. By submitting them, you grant Company and its affiliates, service providers, licensees, successors, and assigns a worldwide, non-exclusive, royalty-free, transferable, sublicensable license to host, store, reproduce, modify for formatting, display, perform, distribute, and otherwise use the User Contributions to operate, provide, improve, promote, and protect the Website and Company's products and services, subject to our Privacy Notice.

You represent that you own or control all rights needed for your User Contributions and that they comply with these Terms. User Contributions must not be unlawful, defamatory, obscene, abusive, threatening, deceptive, infringing, privacy-invasive, discriminatory, commercially solicitous, or falsely suggest endorsement. You are responsible for your User Contributions. We may remove, refuse, disclose, preserve, or take other action concerning User Contributions when reasonably necessary to enforce these Terms, comply with law, protect rights or safety, or prevent harm. We do not undertake to review all User Contributions and are not responsible for their content or accuracy.

9 Copyright Complaints

If you believe material on the Website infringes your copyright, send a notice containing the information required by the Digital Millennium Copyright Act to Privacy@parkpasstravel.com. Company may terminate repeat infringers where appropriate.

10 Informational Content and Third Party Materials

Website content is provided for general informational and planning purposes. Travel conditions, schedules, prices, availability, restrictions, accessibility, safety requirements, operating hours, and destination information can change without notice. You should verify time-sensitive or safety-critical information directly with the applicable supplier or destination before relying on it. Third-party content and opinions are the responsibility of their providers and do not necessarily reflect Company's views.

The Website may link to third-party websites, advertisements, suppliers, or resources for convenience. Company does not control and is not responsible for third-party content, security, privacy practices, products, services, or availability. Your use of third-party resources is at your own risk and subject to the third party's terms.

11 Linking and Social Features

You may link to the Website's homepage in a lawful manner that does not damage Company's reputation or falsely imply association, approval, or endorsement. You may use social-sharing features only as provided and with the content for which they are displayed. Without written consent, you may not frame the Website, display Website content through in-line linking, establish a link from a site you do not control, or otherwise make Website content appear to originate from another source. We may withdraw linking permission or disable sharing features at any time.

Part Two Terms of Sale and Travel Services

12 Scope and Order Acceptance

This Part Two applies to purchases of physical goods, books, merchandise, digital content, subscriptions, planning services, travel-related services, reservations, and other products or services offered through the Website. An order is your offer to purchase under these Terms. We may accept or reject an order in our discretion, including after sending an automated acknowledgment. A binding sale or booking occurs only

when we expressly confirm acceptance or fulfill the order, as applicable. We may limit quantities, cancel duplicate or fraudulent orders, or refuse transactions prohibited by law.

13 Prices Payments and Taxes

Prices, discounts, availability, and promotions may change without notice. The price charged will be the price displayed when you submit the order, subject to correction of obvious errors. Unless stated otherwise, posted prices exclude taxes, shipping, handling, resort fees, supplier charges, foreign transaction charges, and other applicable fees, which will be disclosed during checkout when reasonably ascertainable. Promotion-specific terms control over these Terms if they conflict.

Payment is due before we accept an order unless we agree otherwise in writing. We accept the payment methods displayed at checkout. You represent that payment and billing information is accurate and that you are authorized to use the selected payment method. You authorize Company and its payment processors to charge the total disclosed amount, including applicable taxes and fees. We may correct pricing or availability errors and cancel affected orders, in which case amounts paid to Company for the canceled item will be refunded.

A quote is an estimate based on information and availability then supplied by Travel Suppliers. Unless Company expressly states otherwise in writing, price, fare, inventory, exchange rate, taxes, and supplier-imposed charges are not guaranteed until the Travel Supplier confirms the reservation and any required ticket, voucher, or other travel document is issued. If a price or material term changes before confirmation, Company may request your approval of the revised terms or cancel the request and return amounts Company is legally required to return.

For short-term lodging, live-event tickets, and any other transaction subject to an all-in pricing rule, Company will display the total price, including mandatory charges known and reasonably calculable at that time, as required by law. Before requesting payment, Company will disclose the final amount of payment and any permitted excluded charges, such as government-imposed taxes, shipping, or optional add-ons. A mandatory fee will not be described as optional, and the nature and purpose of Company-imposed fees will be identified.

Company may charge separately disclosed planning, consultation, research, booking, ticketing, change, cancellation, after-hours, rush, group-management, or other professional service fees. Company may also receive commissions, overrides, incentives, marketing support, or other compensation from Travel Suppliers, host agencies, consortia, or partners. Company fees are separate from supplier charges and, once the corresponding work is performed, may be non-refundable to the fullest extent permitted by law, even if a supplier later cancels or changes a service.

Notwithstanding anything to the contrary set forth herein, in the event of any conflict between these Terms and any invoice, agreement, or other information provided directly to you by Company in connection with any travel or other purchase (collectively, "Travel Materials"), the Travel Materials shall govern and control.

14 Physical Goods Shipping and Risk of Loss

We will arrange shipment using the options shown at checkout. You are responsible for disclosed shipping and handling charges. Delivery dates are estimates and are not guaranteed. Unless applicable law requires otherwise, title and risk of loss pass to you when we deliver the product to the carrier. You must provide an accurate delivery address and promptly report missing or damaged shipments.

15 Digital Products and Subscriptions

Digital products are licensed, not sold, for your personal, non-commercial use. You may not share access credentials, redistribute digital files, remove access controls, or make digital content available to others except as expressly authorized. Any subscription terms, renewal frequency, cancellation method, trial

terms, and recurring price will be disclosed at enrollment. You authorize recurring charges until you cancel in the manner disclosed, subject to applicable law.

16 Travel Services and Supplier Relationships

Company may provide travel information, planning assistance, referral services, or booking access involving airlines, hotels, resorts, cruise lines, tour operators, ticket issuers, transportation providers, attractions, insurance providers, and other independent suppliers (collectively, "Travel Suppliers"). Unless expressly identified as the direct provider, Company acts only as an intermediary and does not own, operate, manage, or control the Travel Supplier or its services.

Travel products are subject to availability and to the applicable Travel Supplier's terms, restrictions, waivers, schedules, fare rules, cancellation policies, health and safety rules, and other requirements. By requesting or completing a booking, you authorize Company to provide relevant traveler and payment information to the Travel Supplier and agree to the supplier terms presented or made available to you. A Travel Supplier may refuse service, change schedules or amenities, cancel services, or impose fees as permitted by its terms and applicable law.

You are responsible for reviewing confirmations, providing accurate traveler information, and obtaining passports, visas, permissions, vaccinations, insurance, and other documents or protections required for travel. Names must match travel documents. Company is not responsible for losses caused by inaccurate information you provide or by your failure to satisfy entry, identification, health, or supplier requirements. We recommend evaluating appropriate travel insurance.

16.1 Agency Role and Independent Suppliers

Company arranges travel as a disclosed sales intermediary and may act as your agent, a Travel Supplier's agent, or both, depending on the transaction. Company is not a carrier, hotel, cruise line, tour operator, insurer, ticket issuer, property manager, or operator of an activity unless the booking confirmation expressly says otherwise. Travel Suppliers are independent contractors and are not Company's employees, partners, or joint venturers. Company does not control and is not responsible for their acts, omissions, representations, financial condition, insolvency, safety practices, schedule changes, service quality, or compliance with law, except to the extent liability cannot lawfully be disclaimed or results from Company's own conduct.

Notwithstanding anything to the contrary set forth herein, in the event of any conflict between these Terms and any Travel Materials (as defined above), the Travel Materials shall govern and control.

16.2 Booking Authority and Confirmation

By submitting a booking request, you authorize Company to communicate with Travel Suppliers, transmit traveler and payment information, accept applicable supplier terms on behalf of the travelers you identify, and take commercially reasonable steps to arrange and service the requested travel. A request, quote, payment authorization, hold, or automated acknowledgment is not a confirmed booking. A reservation is confirmed only when Company or the Travel Supplier issues a confirmation, ticket, voucher, or comparable document. You must review every document promptly and notify Company immediately of any error or inconsistency.

If you book for another traveler, you represent that you are authorized to act for that traveler, have provided these Terms and all supplier terms and disclosures to that traveler, and have permission to provide the traveler's personal information. You are responsible for obtaining each traveler's timely approval of itinerary, price, cancellation terms, insurance decision, and required disclosures.

16.3 Supplier Terms and Travel Documents

Each Travel Supplier's contract of carriage, passenger ticket contract, fare rule, tariff, house rule, waiver, privacy notice, and other term is incorporated into the booking to the extent applicable. Supplier terms

may include separate arbitration or forum provisions, class-action waivers, liability limitations, claim-notice deadlines, cancellation penalties, baggage rules, and restrictions on changes, transfers, resale, or use. You are responsible for reviewing and complying with them. If these Terms conflict with a mandatory supplier term governing the supplier's service, the supplier term controls that service; these Terms continue to govern your relationship with Company.

Notwithstanding anything to the contrary set forth herein, in the event of any conflict between these Terms and any Travel Materials (as defined above), the Travel Materials shall govern and control.

16.4 Passports Visas Entry Rules and Traveler Information

Each traveler is solely responsible for obtaining and carrying valid passports, visas, permits, parental consents, vaccination or testing records, return or onward tickets, and any other document required by a destination, transit country, carrier, or supplier. Requirements may depend on citizenship, residence, age, itinerary, criminal history, and passport validity and may change without notice. Company does not provide legal, immigration, medical, or tax advice and does not guarantee entry, boarding, or issuance of any document. Denial of a visa, entry, boarding, or service does not by itself entitle a traveler to a refund.

Traveler names, dates of birth, gender markers, citizenship, passport details, Known Traveler Numbers, redress numbers, and other identifying information must be accurate and match the travel documents used. The traveler is responsible for costs, denial of service, or loss resulting from inaccurate, incomplete, or late information, subject to applicable law.

16.5 Air Transportation

Air schedules, aircraft, routes, operating carriers, seats, and amenities may change. Travelers must monitor communications, reconfirm schedules when appropriate, satisfy check-in and security deadlines, and allow adequate connection time. Failure to use a ticketed segment may cause an airline to cancel later segments. Seat, meal, upgrade, special-service, and frequent-flyer requests are requests only until confirmed by the airline. Baggage acceptance, liability, and fees are governed by the carrier's rules and applicable law.

16.6 Lodging Cruises Tours Tickets and Activities

Property ratings, photographs, maps, amenity descriptions, room or cabin categories, accessibility descriptions, and destination information may be supplied by third parties and can be subjective or change without notice. Check-in deposits, resort or destination fees, incidental holds, occupancy limits, minimum ages, local taxes, and conduct rules may apply. Cruises, tours, excursions, attractions, vehicle rentals, and adventure activities may require separate waivers, medical or fitness certifications, passenger contracts, or assumption of risk. Company does not operate or supervise those services and does not guarantee any particular room, view, seat, cabin, guide, vehicle, attraction access, or activity condition unless expressly confirmed by the responsible Travel Supplier.

16.7 Destination Conditions Advisories and Health

Travel involves risks that may include crime, terrorism, political unrest, severe weather, natural disaster, disease, quarantine, environmental hazards, altitude, wildlife, transportation disruption, and limited medical or accessibility services. Conditions can change rapidly. Travelers should review current information from appropriate government, health, and destination authorities and consult qualified medical professionals concerning individual needs. Company may relay available information but does not warrant that information is complete or current and does not assume a duty to investigate or warn of every risk.

16.8 Accessibility Dietary and Other Special Requests

Tell Company before booking about mobility, accessibility, medical, dietary, religious, language, service-animal, or other needs that may affect travel. With your authorization, Company will communicate relevant requests to appropriate Travel Suppliers, but a request is not guaranteed unless the responsible

supplier confirms it. Travelers remain responsible for determining whether an itinerary, property, conveyance, or activity is suitable and for carrying medications, mobility devices, and supplies. Nothing in these Terms limits any non-waivable accessibility or nondiscrimination right.

16.9 Minors and Family Travel

A parent or legal guardian is responsible for a minor traveler and for confirming age restrictions, supervision requirements, unaccompanied-minor rules, custody documents, birth certificates, consent letters, and destination-specific entry or exit requirements. Company may refuse to arrange travel for an unaccompanied minor or require additional documentation. The responsible adult must ensure that accommodations, activities, and transportation are suitable for each child.

16.10 Travel Insurance

Company recommends that travelers evaluate appropriate travel insurance, including trip cancellation or interruption, emergency medical, evacuation, baggage, supplier default, and cancel-for-any-reason coverage where available. Insurance is issued and administered by independent insurers under separate policy terms, exclusions, limits, and claim procedures. Company is not the insurer or claims administrator and does not guarantee coverage or payment. Unless a confirmation expressly states otherwise, insurance is not included. A decision to decline coverage may be documented in the booking record.

16.11 Loyalty Programs Credits and Special Rates

Travel Suppliers control loyalty-program enrollment, earning, redemption, expiration, status benefits, vouchers, credits, promotional inventory, and special-rate eligibility. Company does not guarantee that a booking will earn points or status credit or that a benefit, credit, coupon, or upgrade will be honored. Unpublished, package, group, wholesale, opaque, or promotional rates may carry additional restrictions and may not be itemized, combined with benefits, or eligible for changes, refunds, or loyalty credit.

16.12 Supplier Changes Substitutions and Failure

A Travel Supplier may substitute equipment, carriers, properties, rooms, cabins, guides, ports, routes, dates, or comparable services; impose operational changes; or cancel a service. Company may assist with alternatives but cannot guarantee their availability or price. Except as required by law or expressly agreed in writing, Company is not responsible for a supplier's bankruptcy, insolvency, default, cessation of operations, or failure to deliver, and any recovery may be limited to supplier remedies, insurance, chargeback rights, bonds, restitution funds, or other protections available under law.

Notwithstanding anything to the contrary set forth herein, in the event of any conflict between these Terms and any Travel Materials (as defined above), the Travel Materials shall govern and control.

16.13 Duplicate Speculative and Prohibited Bookings

You may not make duplicate, false, speculative, fraudulent, abusive, hidden-city, throwaway-ticket, or resale bookings, or use a fare, rate, credential, discount, or benefit for which the traveler is ineligible. Travel Suppliers may cancel such bookings and assess charges, and Company may suspend service or recover resulting costs. This provision does not prohibit a lawful consumer comparison or cancellation made in accordance with the applicable terms.

17 Cancellations Returns and Refunds

Travel services, tickets, reservations, subscriptions, digital products, personalized items, clearance items, and products identified as final sale or non-returnable are subject to the cancellation and refund terms disclosed at purchase and, where applicable, the Travel Supplier's terms. Those specific terms control if they conflict with this section.

Unless a different policy is displayed at purchase, unopened physical products in original condition may be returned within 30 days after delivery with valid proof of purchase. Before returning an item, contact

contact@parkpasstravel.com to request return instructions and any required return authorization. You are responsible for return shipping and risk of loss unless the item was defective, damaged on arrival, or incorrectly shipped. Original shipping charges are non-refundable except where required by law. Approved refunds will be issued to the original payment method within a commercially reasonable time after receipt and inspection.

For Travel Supplier cancellations or changes, refunds and credits are subject to the supplier's policy and the amounts Company actually receives or is authorized to return. Company service, planning, booking, or processing fees are non-refundable once the corresponding service has been performed, except as required by law or expressly stated otherwise at purchase.

17.1 Changes Cancellations No Shows and Unused Services

A request to change or cancel is effective only when Company acknowledges it and, where necessary, the Travel Supplier accepts it. Supplier penalties, fare differences, non-refundable deposits, and Company service fees may apply. Failure to appear, check in, board, or use a segment or service may be treated as a no-show and may cancel remaining itinerary components without refund. Unused portions are not refundable unless the applicable terms or law provide otherwise.

Notwithstanding anything to the contrary set forth herein, in the event of any conflict between these Terms and any Travel Materials (as defined above), the Travel Materials shall govern and control.

17.2 Refunds Credits and Processing

Eligibility for a refund or credit depends on applicable law and the governing fare, supplier, and booking terms. When Company is the merchant of record for airfare or an airfare-inclusive package, Company will provide any refund for which it is legally responsible within the time required by applicable law after refund eligibility is established. When a Travel Supplier or another party is responsible, Company may assist with the request but does not control the decision or processing time. Refunds will generally be returned to the original payment method, and supplier-issued credits remain subject to the supplier's expiration, transfer, and use rules.

Notwithstanding anything to the contrary set forth herein, in the event of any conflict between these Terms and any Travel Materials (as defined above), the Travel Materials shall govern and control.

17.3 Payment Disputes and Chargebacks

Before initiating a payment dispute, you should contact Company and provide a reasonable opportunity to investigate and pursue any available supplier remedy. You agree to give the card issuer or payment provider complete and accurate information, including these Terms, confirmations, cancellation rules, and services received. An improper chargeback does not eliminate amounts lawfully owed, and Company may contest it and recover permitted costs. Nothing in this section waives a non-waivable billing-error, chargeback, refund, or consumer-protection right.

Notwithstanding anything to the contrary set forth herein, in the event of any conflict between these Terms and any Travel Materials (as defined above), the Travel Materials shall govern and control.

18 Product and Service Warranties

Company does not manufacture third-party products or provide services performed by Travel Suppliers. The availability of a product or service does not constitute endorsement. Manufacturer warranties, if any, are provided solely by the manufacturer and are described with or included in the product. To obtain warranty service, follow the manufacturer's instructions. Company makes only those express warranties, if any, stated in a written confirmation issued by Company. The disclaimers in Section 34 also apply.

19 Personal Use and Export

Unless Company agrees otherwise in writing, products and services are offered for personal or household use, not resale or export. You are responsible for complying with applicable import, export, sanctions, and destination laws.

19.1 Seller of Travel Registrations and Required Disclosures

Company will provide registration numbers, financial-protection statements, itineraries, payment details, cancellation terms, and other transaction-specific disclosures required by the law applicable to a booking. A governmental registration does not constitute approval, endorsement, or a warranty of Company unless applicable law expressly states otherwise.

- 2174243 - California Seller of Travel

20 Electronic Communications

You consent to receive transactional communications electronically, including order acknowledgments, confirmations, receipts, account notices, and policy notices. Electronic communications satisfy any legal requirement that a communication be in writing to the extent permitted by law. You are responsible for maintaining a current email address and access to compatible hardware and software.

Part Three Marketing Communications

21 Email Marketing Consent and Opt Out

If you affirmatively opt in to marketing, you consent to receive promotional emails from Company at the email address you provide concerning products, services, destinations, content, offers, and events. Consent to marketing is optional and is not a condition of purchase. You may withdraw consent or unsubscribe at any time by using the unsubscribe link in a marketing email, updating available communication preferences, or contacting privacy@parkpasstravel.com. We may continue to send non-marketing messages concerning transactions, accounts, security, or our legal relationship with you.

Our marketing emails will identify Company as the sender, use accurate routing and subject-line information, include Company's current physical postal address, and provide a functioning unsubscribe mechanism. We do not charge a fee or require information beyond an email address to process an email opt-out. An unsubscribe request may take up to 10 business days to become fully effective.

Part Four Privacy Notice and California Notice at Collection

22 Scope of This Privacy Notice

This Privacy Notice describes how Company collects, uses, discloses, and retains personal information through the Website, purchases, travel planning and bookings, customer service, and marketing interactions. It does not govern a third party's independent privacy practices. Where Company collects information solely on behalf of a Travel Supplier or other business, that party's privacy notice may also apply.

23 Personal Information We Collect

Depending on how you interact with us, we may collect the following categories of personal information. The table also serves as our California Notice at Collection. We collect only categories reasonably necessary for the disclosed purposes and retain them using the criteria shown.

Category	Examples	Business and Commercial Purposes	Retention and California Sale or Sharing
Identifiers and contact information	Name, alias, postal address, email address, telephone number, account name, online identifier, IP address, and similar identifiers.	Provide accounts and services; communicate; fulfill orders and bookings; ship products; customer support; security; legal compliance; marketing with applicable choice.	For the relationship plus legal, tax, fraud-prevention, and dispute periods.
Customer records and payment information	Billing and shipping details; payment-card or bank information handled by payment processors; signatures; traveler details; and, where required for a booking, government-issued identification information.	Process payments, prevent fraud, complete purchases and travel arrangements, maintain records, and comply with supplier or legal requirements.	Transaction information for applicable recordkeeping and dispute periods; payment credentials according to processor standards.
Commercial information	Products, services, reservations, or destinations purchased, considered, saved, or requested; transaction history; preferences; and customer-service records.	Complete transactions; provide support; personalize services; analyze demand; improve offerings; and market related products and services.	For the customer relationship plus applicable recordkeeping and dispute periods.
Internet and network activity	Browsing, search, clicks, page interactions, referring pages, device and browser data, cookie identifiers, and interactions with advertisements or emails.	Operate and secure the Website; remember preferences; measure performance; diagnose errors; prevent fraud; analytics; and, where permitted, advertising.	According to cookie duration and then as reasonably necessary for security, analytics, and legal purposes.
Geolocation	Approximate location inferred from IP address and precise location only if you enable a location-based feature.	Localize content, support destination or itinerary features, prevent fraud, and provide requested location-based services.	Only as needed for the feature, security, or legal purposes.
Sensory and submitted content	Photographs, video, audio, reviews, messages, support communications, and other content you choose to provide.	Provide requested features and support; respond to inquiries; moderate content; protect users; and improve or promote services consistent with your settings and permissions.	For the feature or relationship plus safety, legal, and dispute periods.
Preferences and inferences	Travel, destination, theme-park, product, content, and communication preferences inferred from interactions or purchases.	Personalize content and recommendations; improve services; analytics; and marketing with applicable choice.	While relevant to the relationship or until profile deletion or withdrawal of applicable consent.

Sensitive personal information. We may process account credentials, payment information, government identifiers needed for particular travel services, or precise geolocation enabled by a user. We use and disclose sensitive personal information only as reasonably necessary to provide requested goods or services, maintain security, prevent fraud, verify identity, process transactions, comply with law, or for other purposes permitted without a right to limit under applicable law. We do not use sensitive personal information to infer characteristics about you unless we provide any notice and choice required by law.

24 Sources of Personal Information

- Directly from you, including through accounts, orders, booking requests, forms, communications, reviews, and marketing sign-ups.
- Automatically from browsers, devices, cookies, pixels, software development kits, server logs, and similar technologies.
- From service providers and business partners, including payment processors, shipping carriers, marketing and analytics providers, fraud-prevention providers, and customer-support providers.
- From Travel Suppliers and referral partners in connection with quotes, reservations, itineraries, changes, refunds, or support.
- From public sources or social-media services when you interact with Company through those services.

- From group leaders, employers, schools, sponsors, meeting planners, travel companions, parents or guardians, emergency contacts, and others arranging or supporting travel.
- From host agencies, travel consortia, global distribution systems, central reservation systems, booking and ticketing platforms, destination-management companies, travel-assistance providers, insurers, claims administrators, government authorities, and emergency responders.

25 How We Use Personal Information

- provide, maintain, personalize, and improve the Website, products, content, planning, bookings, and customer service;
- process payments, orders, deliveries, reservations, cancellations, credits, and refunds;
- create and administer accounts and remember preferences;
- communicate about transactions, accounts, security, policies, inquiries, and support;
- send marketing where permitted and honor communication choices;
- measure Website and campaign performance, conduct research and analytics, and develop offerings;
- detect, investigate, and prevent fraud, abuse, security incidents, and unlawful conduct;
- enforce agreements, establish or defend legal claims, and comply with legal obligations; and
- carry out another purpose disclosed when information is collected or with your consent.
- verify traveler identity and eligibility; support passenger manifests, ticketing, check-in, border, security, visa, and entry requirements; manage disruptions, rebooking, emergency assistance, special requests, insurance, claims, loyalty programs, and group travel; and
- operate through host agencies, consortia, global distribution systems, central reservation systems, and other booking, ticketing, itinerary, and payment platforms.

26 How We Disclose Personal Information

We may disclose personal information to:

- service providers and contractors that support hosting, payment processing, order fulfillment, shipping, customer service, cybersecurity, analytics, communications, and other business operations;
- Travel Suppliers and travel partners as necessary to request quotes, arrange or service bookings, complete travel, and address changes, cancellations, disputes, or emergencies;
- advertising, analytics, and social-media partners, subject to applicable notice and opt-out rights;
- affiliates and professional advisers for legitimate business, compliance, and legal purposes;
- law enforcement, regulators, courts, counterparties, and others when required by law or reasonably necessary to protect rights, property, safety, or the integrity of the Website;
- a buyer, successor, lender, or other participant in an actual or proposed merger, financing, reorganization, bankruptcy, sale, or transfer of all or part of our business or assets; and
- other recipients at your direction or with your consent.

Company does not sell personal information for money. Some disclosures involving advertising or analytics technology may be considered a "sale" or "sharing" for cross-context behavioral advertising under California law even when no money is exchanged. Company does not knowingly sell or share personal information of consumers under age 16 without the affirmative authorization required by law.

- host agencies, travel consortia, global distribution systems, central reservation systems, booking and ticketing platforms, itinerary tools, destination-management companies, and group-travel coordinators;
- travel insurers, assistance companies, medical or security assistance providers, and claims administrators; and
- embassies, consulates, customs, immigration, border, aviation-security, public-health, law-enforcement, and emergency authorities where required or reasonably necessary for travel, safety, or legal compliance.

A Travel Supplier or booking-system participant may receive personal information before a reservation is completed to return availability, pricing, or eligibility information. Once a recipient independently

determines how and why to process information, its own privacy notice and applicable law govern that processing.

27 Cookies Analytics and Privacy Choices

We and our providers may use cookies, pixels, local storage, and similar technologies to operate the Website, remember preferences, secure transactions, understand use, measure communications, and support advertising where enabled. You may control cookies through available consent tools and browser settings, but disabling necessary cookies may impair Website functions. Where required, we recognize legally valid opt-out preference signals for the browser or device sending the signal. We have a tracking acceptance modal for all users to accept tracking cookie or reject.

28 Data Retention and Security

We retain personal information only as long as reasonably necessary for the purposes described in this notice, including to provide services, complete transactions, maintain business and tax records, honor choices, prevent fraud, resolve disputes, enforce agreements, and comply with law. Retention depends on the nature and sensitivity of the information, the relationship and transaction involved, risk of harm, and legal requirements. We use reasonable administrative, technical, and physical safeguards designed to protect personal information. No transmission or storage system is completely secure, and we cannot guarantee absolute security.

We seek to limit retention of passport, visa, government-identifier, health, accessibility, dietary, precise-location, and child-traveler information to the period reasonably necessary for booking, travel, servicing, safety, fraud-prevention, dispute, and legal purposes. Travel Suppliers and booking-system participants may retain their own copies under separate requirements.

Do not send a full payment-card number, passport image, medical record, or authentication credential through ordinary email or an unencrypted form when we provide a secure submission method. If you believe sensitive information was sent insecurely or to the wrong recipient, contact us promptly.

29 Your Privacy Rights

Depending on where you live and subject to applicable exceptions, you may have rights to request access to or information about personal information; correction; deletion; portability; withdrawal of consent; and an appeal from certain request decisions. You may also have rights to opt out of targeted or cross-context behavioral advertising, sale of personal information, or certain profiling, and to limit certain uses or disclosures of sensitive personal information.

To submit a request, contact privacy@parkpasstravel.com. We will verify requests as appropriate, respond within the period required by law, and explain any denial. You may use an authorized agent where permitted; we may require proof of authority and verification of your identity. We will not discriminate against you for exercising a privacy right. We may offer a financial incentive only after providing any separate notice and consent required by law.

30 California Notice at Collection

For California residents, the categories, examples, purposes, retention criteria, and sale or sharing status of personal information we may collect are stated in the table in Section 23. We do not collect additional categories or use collected information for a materially different, unrelated, or incompatible purpose without providing any notice and consent required by law. California residents may exercise the rights described in Section 29. This notice is effective September 21, 2026.

30.1 Travel Specific Information and Other Travelers

Travel information may include passport and visa details, date of birth, gender marker, citizenship or nationality, Known Traveler or redress number, loyalty identifiers, itinerary and companion information, emergency contacts, and health, accessibility, dietary, religious, or other special-request information. We

collect and disclose these details only as reasonably necessary for the requested travel, supplier requirements, safety, fraud prevention, or legal compliance. If you provide information about another traveler, you represent that you are authorized to do so and will direct that traveler to this notice.

30.2 Consumer Health Data

Information concerning health, disability, accessibility, dietary needs, location, or emergency assistance may be treated as consumer health data under some state laws. Where such a law applies, we will provide any required supplemental consumer health data privacy notice and obtain consent required to collect, use, or share the information. We do not sell consumer health data without the separate written authorization required by law and do not use geofencing around health-care facilities to identify or collect consumer health data where prohibited.

30.3 International Travel Data Transfers

Arranging international travel may require us to disclose personal information to airlines, lodging providers, cruise lines, tour operators, booking systems, insurers, assistance providers, and authorities in countries whose privacy laws differ from those where you live. The information may be necessary to complete the requested booking or provide assistance. The independent recipient's privacy notice and the law of the country in which it operates may govern its processing.

31 Changes to This Privacy Notice

We may update this Privacy Notice to reflect changes in our practices or law. We will post the updated notice and revise the Last Updated date. If required, we will provide additional notice or obtain consent before applying a material change to personal information previously collected.

Part Five Privacy Notice for Children

32 Children Under Age 13

The Website is intended for a general audience. Children under age 13 may view publicly available content, but they may not create an account, make a purchase, subscribe to marketing, submit User Contributions, or otherwise provide personal information directly to us. We do not knowingly collect personal information online directly from children under age 13 without verifiable parental consent. Information that a parent or legal guardian provides about a child in connection with a family purchase or travel arrangement is treated as information provided by the adult and handled under Part Four.

If we learn that we collected personal information online directly from a child under age 13 without authorization, we will delete it using reasonable measures. A parent or guardian who believes a child provided information directly to us may contact privacy@parkpasstravel.com to request review, correction, or deletion and to refuse further collection or use. We may take reasonable steps to verify the requester's identity and relationship to the child.

If Company later offers a feature directed to children under age 13 or knowingly collects personal information directly from them, Company will provide a clear children's privacy notice, identify all operators collecting or maintaining the information, describe the information and uses, provide direct notice to parents, obtain verifiable parental consent when required, limit collection to what is reasonably necessary, give parents required access and deletion rights, and retain the information only as long as necessary.

Part Six Legal Terms

33 Force Majeure

Company will not be liable for delay or failure caused by circumstances beyond its reasonable control, including natural disasters, fire, flood, severe weather, epidemic, war, terrorism, civil unrest, government action, labor disputes, carrier or supplier delays, transportation disruption, telecommunications or power

failures, cyberattacks, or shortages. This section does not limit rights that cannot be waived under applicable law.

34 Disclaimer of Warranties

TO THE FULLEST EXTENT PERMITTED BY LAW, THE WEBSITE, ITS CONTENT, AND ALL PRODUCTS AND SERVICES OBTAINED THROUGH IT ARE PROVIDED "AS IS" AND "AS AVAILABLE." COMPANY AND ITS AFFILIATES, LICENSORS, SERVICE PROVIDERS, AND REPRESENTATIVES DISCLAIM ALL EXPRESS, IMPLIED, STATUTORY, AND OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, ACCURACY, SECURITY, RELIABILITY, QUALITY, AVAILABILITY, AND QUIET ENJOYMENT.

COMPANY DOES NOT WARRANT THAT THE WEBSITE OR ANY CONTENT, PRODUCT, SERVICE, BOOKING, ITINERARY, OR TRAVEL SUPPLIER WILL BE ACCURATE, COMPLETE, AVAILABLE, ERROR-FREE, UNINTERRUPTED, SECURE, OR SUITABLE FOR YOUR NEEDS; THAT DEFECTS WILL BE CORRECTED; OR THAT THE WEBSITE, SERVERS, DOWNLOADS, OR COMMUNICATIONS ARE FREE OF VIRUSES OR HARMFUL COMPONENTS. YOU ARE RESPONSIBLE FOR VERIFYING TRAVEL INFORMATION AND MAINTAINING APPROPRIATE SECURITY, BACKUPS, DOCUMENTS, AND INSURANCE.

THE FOREGOING DOES NOT AFFECT WARRANTIES OR RIGHTS THAT CANNOT BE EXCLUDED OR LIMITED UNDER APPLICABLE LAW.

35 Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY LAW, COMPANY, ITS AFFILIATES, LICENSORS, SERVICE PROVIDERS, TRAVEL PARTNERS, AND THEIR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES, CONTRACTORS, AND AGENTS WILL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, PUNITIVE, OR ENHANCED DAMAGES; LOST PROFITS, REVENUE, SAVINGS, DATA, OR GOODWILL; BUSINESS INTERRUPTION; PERSONAL INJURY OR EMOTIONAL DISTRESS; OR DAMAGES ARISING FROM THIRD-PARTY PRODUCTS, SERVICES, CONTENT, OR TRAVEL SUPPLIERS, WHETHER BASED IN CONTRACT, TORT, STRICT LIABILITY, STATUTE, OR OTHERWISE, EVEN IF FORESEEABLE OR ADVISED OF THE POSSIBILITY.

TO THE FULLEST EXTENT PERMITTED BY LAW, THE AGGREGATE LIABILITY OF COMPANY AND THE OTHER RELEASED PARTIES FOR ALL CLAIMS ARISING OUT OF OR RELATING TO THE WEBSITE, THESE TERMS, OR A PRODUCT OR SERVICE WILL NOT EXCEED THE GREATER OF ONE HUNDRED DOLLARS OR THE AMOUNT YOU PAID DIRECTLY TO COMPANY FOR THE PRODUCT OR SERVICE GIVING RISE TO THE CLAIM DURING THE 12 MONTHS BEFORE THE EVENT GIVING RISE TO LIABILITY.

These limitations do not apply to Company's gross negligence or willful misconduct, or to death, bodily injury, or other liability to the extent it cannot lawfully be excluded or limited. Some jurisdictions do not allow certain exclusions or limitations, so some provisions may not apply to you.

36 Indemnification

To the fullest extent permitted by law, you agree to defend, indemnify, and hold harmless Company, its affiliates, licensors, service providers, and their respective officers, directors, employees, contractors, agents, suppliers, successors, and assigns from claims, liabilities, damages, judgments, awards, losses, costs, and expenses, including reasonable attorneys' fees, arising out of or relating to your violation of these Terms; unlawful or unauthorized use of the Website, content, products, or services; User Contributions; or violation of another person's rights. This obligation does not apply to the extent a claim was caused by Company's negligence, gross negligence, willful misconduct, or other conduct for which indemnification may not lawfully be required.

37 Dispute Resolution and Binding Arbitration

PLEASE READ THIS SECTION CAREFULLY. EXCEPT FOR MATTERS DESCRIBED BELOW, YOU AND COMPANY AGREE THAT ANY CLAIM, DISPUTE, OR CONTROVERSY ARISING OUT OF OR RELATING TO THE WEBSITE, THESE TERMS, A PURCHASE, A BOOKING, OR ANY COMMUNICATION OR RELATIONSHIP BETWEEN YOU AND COMPANY WILL BE RESOLVED BY FINAL AND BINDING INDIVIDUAL ARBITRATION, NOT IN COURT. YOU AND COMPANY WAIVE THE RIGHT TO A JURY TRIAL AND TO PARTICIPATE IN A CLASS, COLLECTIVE, CONSOLIDATED, OR REPRESENTATIVE ACTION.

Before initiating arbitration, the claimant must send a written notice describing the claimant, facts, legal basis, requested relief, and a good-faith settlement demand to the other party and allow 30 days for informal resolution. Notices to Company must be sent to the address in Section 43 with a copy to privacy@parkpasstravel.com.

Arbitration will be administered by the American Arbitration Association under its Consumer Arbitration Rules then in effect, as modified by this section. The Federal Arbitration Act governs this arbitration agreement. The arbitrator may award any individual relief available in court and has authority to decide disputes concerning the interpretation, applicability, or enforceability of this arbitration agreement, except that a court will decide challenges to the class-action waiver. Fees will be allocated under the AAA rules and applicable law. Judgment on an award may be entered in any court of competent jurisdiction.

Either party may bring an individual claim in small-claims court if it remains within that court's jurisdiction. Either party may seek temporary or preliminary injunctive relief in court to protect intellectual property, confidential information, security, or prevent unauthorized access while arbitration is pending. Public injunctive relief that cannot lawfully be waived remains available to the extent required by law.

Claims may be brought only on an individual basis. The arbitrator may not consolidate claims of more than one person or preside over a class, collective, representative, coordinated, or private-attorney-general proceeding unless both parties agree in writing. If the class-action waiver is found unenforceable as to a particular claim or remedy, that claim or remedy will proceed in court after all arbitrable matters are completed.

You may opt out of this arbitration agreement by sending a personally signed written notice to Company at the address in Section 43, with a copy to contact@parkpasstravel.com, within 30 days after you first accept these Terms. The notice must identify you and state that you opt out of arbitration. Opting out does not affect other provisions of these Terms.

38 Governing Law and Forum

These Terms and all disputes are governed by the Federal Arbitration Act where applicable and otherwise by the laws of the State of Utah, without regard to conflict-of-law principles. For any dispute not subject to arbitration, the parties consent to exclusive jurisdiction and venue in the state or federal courts located in Salt Lake County, Utah, except that an eligible individual claim may be brought in small-claims court as provided above. Nothing in these Terms deprives a consumer of a non-waivable protection of the law of the consumer's residence.

39 Time Limit for Claims

To the fullest extent permitted by law, any claim arising out of or relating to the Website, these Terms, or a transaction must be filed within one year after the claim accrues, or it is permanently barred. This period does not apply where applicable law prohibits shortening the limitations period.

40 Assignment and Third Party Beneficiaries

You may not assign these Terms or delegate obligations without Company's prior written consent. Company may assign these Terms in connection with a merger, reorganization, financing, sale of assets,

or by operation of law. An unauthorized assignment is void. Except for Company parties expressly protected by Sections 34 through 36, these Terms do not create third-party beneficiary rights.

41 Notices

We may provide notices by email to the address associated with your account, through the Website, or by another method permitted by law. Email notices are effective when sent, and posted notices are effective when posted, unless applicable law requires otherwise. You must keep your contact information current. Formal legal notices to Company must be delivered by nationally recognized overnight courier or certified mail, return receipt requested, to the address in Section 43, with a copy by email to privacy@parkpasstravel.com.

42 Waiver Severability and Entire Agreement

A waiver is effective only if in writing and signed by an authorized Company representative. Failure to enforce a provision is not a waiver. If a provision is invalid, illegal, or unenforceable, it will be limited or severed to the minimum extent necessary, and the remaining provisions will remain effective, subject to the specific severability rules in Section 37.

These Terms, together with an order or booking confirmation and any product-, promotion-, subscription-, or supplier-specific terms expressly presented to you, are the entire agreement between you and Company concerning the Website and transactions governed by these Terms. If specific transaction terms conflict with these Terms, the specific terms control for that transaction. These Terms supersede prior or contemporaneous communications concerning their subject matter.

43 Contact Information

The Website is operated by Park Pass Travel LLC, doing business as Park Pass International.

Website: parkpasstravel.com

Postal address: 132 S State Street SLC UT 84111

General and technical support: contact@parkpasstravel.com

Privacy requests and accessibility assistance: privacy@parkpasstravel.com

Returns: contact@parkpasstravel.com

44 Travel Materials Control

Notwithstanding anything to the contrary set forth herein, in the event of any conflict between these Terms and any Travel Materials (as defined above), the Travel Materials shall govern and control.

Implementation Checklist Remove Before Publication

Complete all highlighted fields. Confirm Park Pass Travel LLC's registered fictitious or trade names; website and contact information; the states in which it must register as a seller of travel; registration numbers, trust or bond status, and restitution-fund disclosures; Company and supplier fee practices; merchant-of-record workflows; refund timing; insurance licensing and offer procedures; accessibility workflow; consumer-health-data notice and consent requirements; and that the embedded privacy notice matches the separately posted Privacy Policy.